

Microsoft Teams Voice-as-a-Service

Cloud Hosted Teams Direct Routing

Replace Your Phone System with Teams



Microsoft Teams is an industry leading collaboration solution which provides Enterprise features such as IM, Presence, Audio, Video and Web Conferencing. Calling plans from HybrIT enable you to make phone calls from your Teams client, cutting costs and complexity.

Microsoft Teams helps your team stay organised and have conversations all in one place. Using the HybrIT cloud-hosted Teams Voice-as-a-Service platform in conjunction with Microsoft Teams will allow your organisation to use the calling features of Teams in a more flexible and cost-effective way.

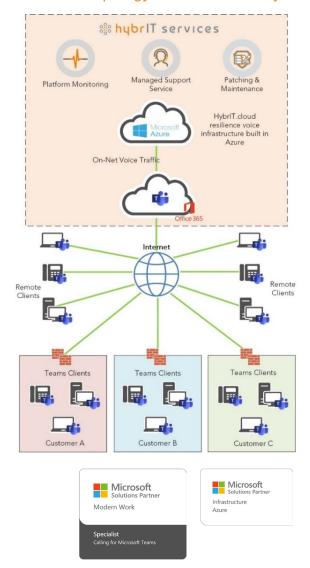
Features

- Hosted in Microsoft Azure across multiple data centres and regions for high availability.
- HybrIT SIP services are provided by some of the largest and most trusted carrier providers in the UK and 50 other countries.
- Migrate in just a few days, existing numbers are easily ported into the service using a regulated process.
- Choose from a range of new number options if required.
- Voice platform fully managed, supported and monitored by HybrIT managed services.
- Flexible capacity based on short term requirements.
- Option to add Teams enabled phones, headsets and conference rooms to enhance the Teams experience.

Benefits

- Reduction in resources and licensing costs.
- Reduced call costs compared to ISDN.
- Reduced complexity one solution for all your Unified Communications.

Resilient Topology & Service Overlay







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Pricing

The HybrIT call plan is a competitive per-user monthly service that includes all calls to UK landline, mobile and 03 numbers. Other calls are charged per our published rate card.

Call Plan

	PUPM
up to 150 users	£4.23
151 to 300 users	£3.38
301 to 500 users	£2.86
501 to 1000 users	£2.47
1001+ users	Contact us

Discounts available for Public Sector and Education. Additional 10% discount available if procured in conjunction with HybrIT CSP. Subject to 3-year agreement and fair usage policy.

Setup Charges

Setup of Direct Routing - £3,800 per tenant

- Provision of platform
- Configuration of Teams Direct Routing
- Onboard into support
- **Training sessions**

Number Porting - £550 per range

- Management of porting process
- Configuration of ported numbers on platform

Additional Bolt-Ons

Call Recording - Starts from £6.25 PUPM

- Retain up to 1 year of calls
- No commitment rolling monthly contract
- Setup and configured in 1 day

Managed Teams Voice - Starts from £2 PUPM

- Configure and manage MS Office for Teams Voice
- 📅 Troubleshoot issues with Teams Voice, call quality
- Move, adds, changes and deletes for users and call queues

Ask us about our range of certified Teams devices to enhance the experience.





To enable calling on Teams each user needs to have a licence which includes the phone system feature. Please contact us for more information.