

# Microsoft Surface Go 4

## Security, flexibility, and durability for your frontline

**Surface Go 4** is the reliable and portable 2-in-1 built for frontline workers. The full Windows 11 Pro experience pairs with a flexible design that meets the demands of any job, anywhere. Whether your employees guide purchases at a kiosk, deliver bedside patient care, manage field operations, or staff call centers, improve their productivity with durable, easy-to-handle devices that flex to fit any setting.

### DURABILITY AND QUALITY FOR FRONTLINE

Our most portable business laptop and tablet helps employees speed through tasks from anywhere on devices tested for the durability and reliability frontline settings demand.

### PRODUCTIVITY AND PERFORMANCE FOR EVERY TASK

Deliver the performance your workers need in an ultra-portable package with a full Windows 11 Pro experience and hardware that supports collaboration from anywhere.

### FLEXIBILITY TO GET THE JOB DONE

The flexibility of our pioneering 2-in-1 form factor ensures teams can power through tasks on a full Windows 11 laptop, handwritten notes using Surface Pen,<sup>1</sup> and run video consultations with Microsoft Teams.

### MAXIMIZING SECURITY FROM THE OFFICE TO THE FIELD

Give your IT team peace of mind with Secured-core PCs as they save time and budget through streamlined deployment, modern management, and built-in, chip-to-cloud security.<sup>2</sup>



Crystal-clear calls with 2W stereo speakers featuring Dolby® Audio™ Premium, far-field Studio Mics, and 1080p HD cameras

Replaceable hardware including the motherboard, battery, and more<sup>3</sup>

Compatibility with ruggedized cases and vehicle mounts<sup>1</sup> for mobile work or tough job sites

All-day battery life up to 12.5 hours<sup>4</sup> and Fast Charging through Surface Connect or USB-C<sup>5</sup>

Fast, fluid typing with Surface Go Signature Type Cover<sup>1</sup>

Thin, durable, and light design at only 1.15 lbs (521 g)<sup>6</sup>



Microsoft 365 Frontline<sup>2</sup> and passwordless authentication with NFC

#### Disclaimers

<sup>1</sup>Sold separately.

<sup>2</sup>Some cloud-enabled features and functionality require paid subscription and/or qualifying license.

<sup>3</sup>Customer Replaceable Units (CRUs) are components available for purchase through your Surface Commercial Authorized Device Reseller. Components can be replaced on-site by a skilled technician following Microsoft's [Service Guide](#). Opening and/or repairing your device can present electric shock, fire and personal injury risks and other hazards. Use caution if undertaking do-it-yourself repairs. Device damage caused during repair will not be covered under Microsoft's Hardware Warranty or protection plans. Availability of replaceable components and service options may vary by market and/or at initial product launch.

<sup>4</sup>Battery life varies significantly based on device configuration, usage, network and feature configuration, signal strength, settings and other factors. See <https://aka.ms/SurfaceBatteryPerformance> for details.

<sup>5</sup>Fast Charging is supported on Surface Go 4 when used with a power supply or USB Type-C PD charger rated at 60W or higher, sold separately (Fast Charging not supported with in-box PSU).

<sup>6</sup>Weight not including Surface Go Type Cover.



# Microsoft Surface Go 4

|                                       |  |
|---------------------------------------|--|
| <b>PROCESSOR</b>                      | Intel® Processor N200  |
| <b>GRAPHICS</b>                       | Intel® UHD Graphics  |
| <b>MEMORY AND STORAGE<sup>1</sup></b> | Memory options:<br>8GB LPDDR5 RAM<br><br>Storage options:<br>UFS Drive: 64GB, 128GB, 256GB   |
| <b>DISPLAY</b>                        | Touchscreen: 10.5"<br>PixelSense™ Display<br>Resolution: 1920 x 1280 (220 PPI)<br>Aspect ratio: 3:2<br>Contrast ratio: 1500:1<br>Color profile: sRGB and Enhanced<br>Individually color-calibrated display<br>Touch: 10 point multi-touch<br>Corning® Gorilla® Glass 3<br>Brightness: 350 nits (typical) |
| <b>SIZE AND WEIGHT<sup>2</sup></b>    | Length: 9.65 inch (245 mm)<br>Width: 6.9 inch (175 mm)<br>Height: 0.33 inch (8.3 mm)<br>Weight: <sup>3</sup> 1.15 lbs (521g)   |

|                                 |  |
|---------------------------------|--|
| <b>BATTERY LIFE<sup>4</sup></b> | Up to 12.5 hours of typical device usage   |
| <b>SECURITY</b>                 | Hardware TPM 2.0 chip for enterprise-grade security and BitLocker support<br>Enterprise-grade protection with Windows Hello face sign-in<br>Windows 11 Secured-core PC |
| <b>CAMERAS</b>                  | 1080p Full HD front-facing camera<br>8 MP 1080p Full HD rear-facing camera<br>Windows Hello face authentication camera   |
| <b>AUDIO</b>                    | Dual far-field Studio Mics with Voice Clarity <sup>5</sup><br>2 W stereo speakers with Dolby® Audio™ Premium   |
| <b>PORTS</b>                    | USB-C® 3.1 (data, DisplayPort and charging)<br>MicroSDXC card reader<br>3.5 mm headphone jack<br>Surface Type Cover port<br>Surface Connect port                       |

|  |   |
|--|---|
| <b>NETWORK AND CONNECTIVITY</b>          | Wi-Fi 6: 802.11ax compatible<br>Bluetooth® Wireless 5.1 technology  |
| <b>PEN AND ACCESSORIES COMPATIBILITY</b> | Pen Compatibility:<br>Designed for Surface Pen, Microsoft Classroom Pen 2, Microsoft Business Pen <sup>6</sup><br>Integrated magnetic storage with Surface Pen <sup>6</sup><br>Supports Microsoft Pen Protocol (MPP)<br><br>Keyboard compatibility:<br>Surface Go Signature Type Cover<br>Surface Go Type Cover |



## Disclaimers

<sup>1</sup>System software uses significant storage space. Available storage is subject to change based on system software updates and apps usage. 1 GB = 1 billion bytes. 1 TB = 1,000 GB. See [Surface.com/Storage](https://www.microsoft.com/surface/storage) for more details.

<sup>2</sup>Might vary depending on manufacturing processes.

<sup>3</sup>Weight not including Type Cover.

<sup>4</sup>Testing conducted by Microsoft in May 2023 using preproduction Windows 11 software and preproduction Surface Whitby Intel® Processor N200, 128 GB, 8 GB RAM devices. Testing consisted of full battery discharge with a mixture of active use and modern standby. The active use portion consists of (1) a web browsing test accessing eight popular websites over multiple open tabs, (2) a productivity test utilizing Microsoft Word, PowerPoint, Excel, OneNote and Outlook, and (3) a portion of time with the device in use with idle applications. All settings were default except screen brightness was set to 150 nits with Auto-Brightness and Adaptive Color disabled. Wi-Fi was connected to a network. Tested with Windows 11 Version 10.0.22621.1485 (22H2). Battery life varies significantly with settings, usage, and other factors. SHDR requires HDR content and enabling HDR in device settings.

<sup>5</sup>Voice Clarity requires Windows 11 and is available in apps which use integrated device microphones and use certain Windows audio processing modes.

<sup>6</sup>Sold separately.



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|                      |   |                       |   |                                       |   |
|----------------------|---|-----------------------|---|---------------------------------------|---|
| <b>SOFTWARE</b>      | <p>Windows 11 Pro<br/>         Preloaded Microsoft 365 Apps<sup>7</sup><br/>         Microsoft 365 Business Standard, Microsoft 365 Business Premium, or Microsoft 365 Apps 30-day trial<sup>8</sup></p>  | <b>SUSTAINABILITY</b> | <p><a href="#">Sustainable Products &amp; Solutions</a>   <a href="#">Microsoft CSR</a></p>   | <b>KICKSTAND</b>                      | <p>Kickstand with 165 degrees full friction hinge</p>   |
| <b>ACCESSIBILITY</b> | <p>Compatible with Surface Adaptive Kit<sup>9</sup><br/>         Compatible with Microsoft Adaptive Accessories<br/>         Includes Windows Accessibility Feature – Learn More <a href="#">Accessibility Features   Microsoft Accessibility</a><br/>         Discover more Microsoft Accessible Devices &amp; Products - <a href="#">Accessible Devices &amp; Products for PC &amp; Gaming</a>   <a href="#">Assistive Tech Accessories - Microsoft Store</a></p> | <b>SERVICEABILITY</b> | <p>Replaceable components include:<sup>10</sup><br/>         Display<br/>         Battery and back cover<br/>         Kickstand<br/>         Hinge<br/>         Motherboard<br/>         MicroSDXC card reader<br/>         Type Cover connector<br/>         Front camera<br/>         Rear camera<br/>         Windows Hello camera<br/>         Speakers</p> | <b>SENSORS</b>                        | <p>Ambient light sensor<br/>         Accelerometer<br/>         Gyroscope<br/>         Magnetometer<br/>         NFC</p>    |
|                      |   | <b>EXTERIOR</b>       | <p>Casing: Magnesium<br/>         Colors: Platinum<br/>         Physical Buttons: Volume, Power</p>   | <b>WHAT'S IN THE BOX</b>              | <p>Surface Go 4<br/>         24W Power Supply<br/>         Quick Start Guide<br/>         Safety and warranty documents</p> |
|                      |   |                       |   | <b>WARRANTY<sup>11</sup></b>          | <p>1-year limited hardware warranty</p>   |
|                      |   |                       |   | <b>BATTERY CAPACITIES<sup>2</sup></b> | <p>Battery capacity Nominal (Wh) 29<br/>         Battery capacity Min (Wh) 28</p>   |

**Disclaimers**

<sup>2</sup>Might vary depending on manufacturing processes.

<sup>7</sup>Requires license or subscription (sold separately) to activate and use.

<sup>8</sup>Activation required. If your device is managed by your organization's IT department, contact your IT administrator for activation. After 30 days, you will be charged the applicable monthly or annual subscription fee. Credit card required. Cancel any time to stop future charges. See <https://aka.ms/m365businesstrialinfo>.

<sup>9</sup>Keycap labels can fit on the keys on the Surface Go Type Cover and Surface Laptop Go, but will require a more precise application due to the key size.

<sup>10</sup>Customer Replaceable Units (CRUs) are components available for purchase through your Surface Commercial Authorized Device Reseller. Components can be replaced on-site by a skilled technician following Microsoft's [Service Guide](#). Opening and/or repairing your device can present electric shock, fire and personal injury risks and other hazards. Use caution if undertaking do-it-yourself repairs. Device damage caused during repair will not be covered under Microsoft's Hardware Warranty or protection plans. Availability of replaceable components and service options may vary by market and/or at initial product launch.

<sup>11</sup>Microsoft's Limited Warranty is in addition to your consumer law rights.

